

# PSI CONSULTANT LEADS SUCCESSFUL WORKDAY ENTERPRISE PROJECT



**BUSINESS PROCESS IMPROVEMENT** ▶ **SYSTEM EFFECTIVENESS** ▶ **INFORMATION TECHNOLOGY**

**PSI'S PROPRIETARY RECRUITING PROCESS GUARANTEED THE UNIVERSITY HIRED THE RIGHT TALENT TO MEET THEIR DEPARTMENT OBJECTIVES AND PROJECT GOALS.**

## THE SITUATION ▶

A major local university contacted PSI for assistance building a single, shared system that could provide a clearer picture of university business and increase the effectiveness of the business processes. PSI provided a consultant with expertise in the field and recommended the university utilize Workday software for the project. PSI managed the back office support for the consultant so the university could focus on the project at hand.



## THE BUSINESS DRIVERS ▶

Workday is administrative technology that will serve as a single system for the university's business operations in finance, human resources, payroll and supply chain. Workday is an industry leader and earned a 97% customer satisfaction rating in 2016. It ranks the highest among enterprise application vendors. The client will be able to utilize Workday around the following topics: Asset Management, Gifts, Expenses and Spend Authorizations, Period Close, Claim on Cash, General Funds, and more.

## THE OBJECTIVES ▶

The objectives for the project included:

- A clearer picture of university business to champion strategic decision-making.
- A place to house various administrative processes in a single system in order to have one place for faculty and staff to conduct tasks.
- Easy access to manage real-time information, anytime and anywhere.
- Regular updates introducing new capabilities to the entire enterprise at once.

THE RESULTS ►



PROCESS IMPROVEMENT



INCREASED EFFICIENCY IN COMMUNICATION



SYSTEM AUTOMATION



INCREASED EFFICIENCY AND REPORTING

At PSI we create client experiences that win trust and earn business. Trust that leads to confidence in our ability to provide the right talent to our clients with less time and involvement from them.



"I have always had quick response time with any questions or concerns. I know that if I need anything, I have people at PSI just a phone call, text, or email away. It is nice to work for a company where I do not feel like a number, but a person."  
*-PSI Consultant*